



# CREATING VALUE

Without Compromising

# OUR VALUES

## 15<sup>TH</sup> Annual Executive Seminar

April 16 & 17, 2019  
Albany Hilton, Albany, NY



**David Covington**  
Chief Executive Officer  
and President,  
RI International



**James Gavin**  
CEO, Community Care  
Behavioral Health



**Sabina Lim**  
Vice President and Chief  
of Strategy, Behavioral  
Health, Mount Sinai Health  
System



**Denard Cummings**  
Director, Bureau of  
Social Determinants of  
Health, NYS DOH



**Steve Coe**  
CEO, Community  
Access



**Laverne Miller**  
Director, NYC  
Workforce Consortium,  
NYCDOHMH



**Tom Hill**  
Vice President of Practice  
Improvement, National  
Council for Behavioral  
Health



**Stephanie Campbell**  
NYS Ombudsman  
Project Director



**John Draper**  
Executive Director, National Suicide  
Prevention Lifeline & Executive Vice  
President of National Networks,  
Vibrant Emotional Health



**Natalee Hill**  
Director of Quality &  
Innovation, Montefiore Hudson  
Valley Collaborative, DSRIP



**Michael Stoltz**  
CEO, Association for  
Mental Health and  
Wellness



**Lenora Reid-Rose**  
Director, Cultural Competence  
and Health Equity, Coordinated  
Care Services, Inc.



**Antoine Craigwell**  
Founder, President and  
CEO, DBGM, Inc.

*NYAPRS is proud to offer continuing education hours  
for LMHC, LMSW, LCSW, CRCC, and CPRP.*

*The Executive Seminar is partially sponsored by the  
NYS Office of Mental Health.*





## AGENDA

### TUESDAY, APRIL 16, 2019

9:00AM

Registration, Continental  
Breakfast in Exhibitor Lobby

10:00-10:15AM

Welcome & Opening Remarks

*Edye Schwartz, Director of System  
Transformation, NYAPRS*  
*Harvey Rosenthal, CEO, NYAPRS*

10:15-11:15AM

Keynote Address: Maintaining Recovery  
Values in an Integrated Healthcare  
Environment

*David Covington, Chief Executive Officer  
and President, RI International*

One of the nation's most acclaimed change agents, David Covington will share lessons learned from the journey he's taken to find the balance between promoting the values of recovery and self-direction while successfully operating a global organization with more than 50 programs located throughout the United States and abroad.

11:15-11:30AM

Break with Exhibitors

11:30AM-12:45PM

Defining 'Value' is Key to Provider/  
Health Plan Collaborations

*Jim Gavin, CEO, Community Care Behavioral  
Health*  
*Denard Cummings, Director, Bureau of Social  
Determinants of Health, Division of Program  
Development and Management, NYS  
Department of Health*  
*John Kastan, Chief Program Officer,  
The Jewish Board*  
*Moderator: David Woodlock, President and  
CEO, Institute for Community Living*

Hear how NYS providers and health plans are working together to develop a definition of value that goes beyond reducing emergency department visits and inpatient readmissions and getting folks to treatment in 7 days to one that highlights meaningful personal outcomes that advance human connection, hope, dignity and that address the social determinants of health. Are these goals mutually exclusive? Join in this provocative discussion.

12:45-1:45PM

Lunch

1:45-3:00PM

Mini Plenaries

1: Peer Principles, Tools and Standards

*Amy Colesante, Executive Director, MHEP, Inc.*  
*Tanya Stevens, Deputy Director, MHEP*  
*Isaac Brown, President/CEO, Baltic Street*  
*Ellen Healion, Executive Director, Hands  
Across Long Island*  
*Moderator: Harvey Rosenthal, CEO, NYAPRS*

The future is now here: everyone across the healthcare spectrum wants to hire peers! At the same time, many to most program and policy leaders don't fully understand what makes peer support unique and effective. It is clear that incorporating peer services effectively within the broader system requires an acute understanding of key principles, appropriate roles, knowledgeable hiring, training and supervision

**The NYAPRS Executive Seminar** prides itself on ensuring that "everyone is in the room" when we come together to discuss the breaking trends and candid challenges facing the behavioral health community. Join your colleagues for this timely event and make sure you're in the room by registering today! See details inside and registration information at [www.nyaprs.org](http://www.nyaprs.org).





practices and appropriate compensation. Panelists will provide illuminating examples of what's working and engage in a frank discussion about the challenges that face health systems and providers about whether to 'buy rather than build' peer service.

## **2: From a Calling to a Corporation: Navigating the Healthcare System with a Recovery Compass**

**Steve Coe, CEO, Community Access**

**Michael Stoltz, CEO, Association for  
Mental Health and Wellness**

**Lenora Reid-Rose, Director, Cultural  
Competence and Health Equity,  
Coordinated Care Services, Inc.**

**Moderator: Edye Schwartz, Director of  
System Transformation, NYAPRS**

Most of us came to this work to help people to improve their health and their lives for deeply personal reasons. We had a passion for making the world a better place and to offer others a better life than the ones we and/or our loved ones had experienced. Given recent trends and realities, we've come to the often jarring realization that in order to follow that calling, we need to master the demands of being the healthcare industry. Join our distinguished panel of thought leaders as they explore what's been gained and what's in danger of being lost, and how they have found ways to sustain their passions and their organizations. Come join the conversation.

**3:00-3:15PM**

**Break with Exhibitors**

**3:15-4:30PM**

## **Concurrent Sessions: Promising Innovations**

### **Panel 1: New Trends in Peer Services**

**George H. Brice, Jr., Collaborative Support  
Programs of New Jersey**

**Laverne Miller, Director, NYC Workforce  
Consortium, NYCDOHMH**

**Moderator: Harvey Rosenthal, CEO,  
NYAPRS**

Over the past decade, peer innovators have developed robust new service models that are now leading the way in addressing the challenges of outreach and engagement, crisis prevention and response, isolation and alienation and institutionalization and incarceration. Our presenters will help us take a deep dive into understanding the workings and success of two such models, peer wellness coaching and forensic peer support.

### **Panel 2: Taking Charge of Your Recovery Through Self-Directed Care**

**Bevin Croft, Project Director, Human  
Services Research Institute**

**Don Zalucki, Director, Bureau of Program  
and Policy Development, NYS Office of  
Mental Health**

**Keith Aguiar, Program Manager Self-  
Direction, Community Access**

**Bryan Cranna, Program Manager, Self-  
Directed Care, Independent Living**

**Jody Gnant, Participant, Community  
Access's Self Direction**

Self-directed care initiatives that allow people to make strategic purchases to meet their most important goals are taking off across the nation. New York's pilot programs in New York City and the Hudson Valley are gaining national attention for their success at engaging and supporting people to move ahead in their lives in the most unique and creative ways that address their most important health, vocational and social needs. Come hear striking examples and impressive outcomes from representatives from those programs, state officials and the nation's lead researcher and resource.

3:15-4:30PM cont'd

**Concurrent Sessions:** Promising Innovations

**Panel 3: Increasing Organizational Revenue Through Employment Services**

*Len Statham, Director of Employment and Economic Self-Sufficiency Initiatives, NYAPRS*

*Liam McNabb, Director, Rehabilitation Services, NYS Office of Mental Health*

*Andy Sink, Acting Director of NYESS Employment Policy, NYS Office of Mental Health*

*Paul J. Margolies, Ph.D., Associate Director, Practice Innovation and Implementation, Center for Practice Innovations, Division of Mental Health Services and Policy Research, New York State Psychiatric Institute*

Many organizations view employment services as an add-on service that is challenging to fund or, at best, remain revenue neutral. There are a number of resources that are now available to help organizations to improve employment outcomes while substantially increasing revenues. Come and learn how to build an employment services program that enhances the lives of the people we serve and the bottom line of the programs we operate.

5:00-6:30PM

**Recovery Champions Reception**

*Recognizing the retirements and contributions of*



**Edye Schwartz**

Director of System Transformation, NYAPRS &



**Steve Coe**

CEO, Community Access

*Congratulations!*

**WEDNESDAY, APRIL 17, 2019**

7:45-8:30AM

**Continental Breakfast**

8:30-9:45AM

**Saving Lives! Taking on Suicide and the Opioid Epidemic**

*Stephanie Campbell, NYS Ombudsman Project Director*  
*Antoine Craigwell, Founder, President and CEO, DBGGM, Inc.*

*John Draper, Executive Director, National Suicide Prevention Lifeline & Executive Vice President of National Networks, Vibrant Emotional Health*

*Tom Hill, Vice President of Practice Improvement, National Council for Behavioral Health*

*Robert Kent, General Counsel, NYS OASAS*

**Moderator:** *Harvey Rosenthal, CEO, NYAPRS*

This extraordinary panel of experts will take a deep and frank look into why suicide and drug overdoses have each reached epidemic proportions in our state and nation. At the same time, they will describe innovative national and state initiatives that are helping thousands to reconnect with their recovery and purpose, to overcome obstacles to adequate access and treatment and to help save each other's lives.

9:45-10:00AM

**Break**

NYAPRS training experts provide cutting edge support to key management and direct-care personnel to assist you to successfully engage in culture change! Move your organization to become an exemplary recovery-based service provider, increasing opportunities for participants to grow and recapture valued community roles. Be more effective and efficient in providing services that work.





10:00-11:15AM

### Demonstrating Your Value through Data Analytics

*David E Wawrzynek, Senior Consultant, The Center for Collaboration in Community Health, CCSI*

*Michael Lardieri, Chief Operations Officer and Information Officer, Advanced Health Network*

*Sabina Lim, MD, MPH, Vice President and Chief of Strategy, Behavioral Health, Mount Sinai Health System*

*Elise Kohl-Grant, Director, IT Project Management, Coordinated Behavioral Care, Inc.*

*Natalee Hill, MPA, Director of Quality & Innovation, Montefiore Hudson Valley Collaborative, DSRIP*

**Moderator:** *Boris Vilgorin, Health Care Strategy Officer at the McSilver Institute for Poverty Policy and Research at NYU*

As we move to a value-based health care system, government and health plan payers are looking to data analytics to determine what's working and worthy of further investment. Learn how organizations are learning how to collect the right amount and level of information to make successful business decisions and strategic partnerships that keep faith with their recovery mission and values.

11:15-11:30AM

Break

11:30AM-12:45PM

### New Innovations, New Practices and Partnerships

*Nancy Singh, CEO, Restoration Society, Inc.*

*Liz Woike-Ganga, Chief Operating Officer, BestSelf Behavioral Health, Inc.*

*Roy Wallach, President, Recovery Health Solutions IPA*

*Carol Cassell, Executive Director, Recovery Health Solutions IPA*

*Linda Efferen, MD, MBA, Executive Director & VP, Medical Director, Suffolk Care Collaborative*

**Moderator:** *Jackie Negri, Principle, Negri Management Resources, LLC*

Over the past few years, New York has seen the launch of a number of new service and network models aimed at improving access to engaging and effective integrated care, including Certified Community Behavioral Health Clinics, DSRIP Performing Provider Systems, Independent Practice Associations, Behavioral Health Care Collaboratives and Home and Community Based Services. Learn how community innovators are making these new opportunities work to successfully promote health, wellness and community.

12:45PM

### Closing Remarks

*Harvey Rosenthal, CEO, NYAPRS*



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Phone: 518.436.0008

#### Continuing Education Units

Continuing Education Units Available: NYAPRS is approved to offer CE hours for CRCC, CPRP, LMSW, LCSW, and LMHC.

New York Association of Psychiatric Rehabilitation Services, Inc., (NYAPRS) SW CPE is recognized by the New York State Education Department's State Board for Social Work as an approved provider of continuing education for licensed social workers #0253.

New York Association of Psychiatric Rehabilitation Services, Inc. (NYAPRS) is recognized by the New York State Education Department's State Board for Mental Health Practitioners as an approved provider of continuing education for licensed mental health counselors. #MHC- 0141.

# NYAPRS Continuing Education Hours

NYAPRS is proud to offer CE hours for Social Work and CPRP. Please follow the instructions below for each.

## CPRP CREDIT HOURS

**PICK UP ATTENDANCE FORM AT THE REGISTRATION DESK BEFORE ATTENDING WORKSHOPS.**

1. The attendance form must be completed in its entirety. Ensure that your name, credential, address and email address is complete and legible. If not, this will compromise your ability to obtain CE hours.
2. Write in the workshop #, title, presenter's name, hours of each and the date.
3. After each workshop attended, have the presenter initial the form verifying that you attended the session.
4. At the end of the conference, sign the attendance sheet and submit the document to the NYAPRS Registration Desk. We will process and email a Certificate of Completion within 30 days.

## SOCIAL WORK

**TO QUALIFY FOR SOCIAL WORK CE HOURS:**

1. PRIOR to the beginning of each workshop, sign-in with the room monitor who will have the attendance sheet. If you arrive after the start of the workshop, you will not be allowed to sign-in and therefore you will not be eligible to receive CE hours for that workshop.
2. Ensure that your name, credential, and email address is complete and legible. If not, this will compromise your ability to obtain CE hours. Sign your name.
3. Be present for the entire duration of the workshop.
4. Complete the Evaluation form and submit it to the Monitor at time of sign-out.
5. At the end of the workshop, and only after you have submitted your completed evaluation, sign-out on the same line you in which you signed-in. The Monitor will have the attendance sheet.
6. If you have met all of these criteria, we will process and email you a Certificate of Completion within 30 days.

**The following sessions qualify for SW and CPRP CE hours:**

### **Tuesday, April 16**

**1:45PM - 1.25 CE**

*1: Peer Principles, Tools and Standards*

*2: From a Calling to a Corporation: Navigating the Healthcare System with a Recovery Compass*

**3:15PM - 1.25 CE**

*1: New Trends in Peer Services*

*2: Taking Charge of Your Recovery Through Self-Directed Care*

*3: Increasing Organizational Revenue Through Employment Services*

### **Wednesday, April 17**

**8:30AM - 1.25 CE**

*Saving Lives! Taking on Suicide and the Opioid Epidemic*

## MEMBERSHIP BENEFITS

### POWERFUL PUBLIC POLICY ADVOCACY

that has helped achieve landmark legislative advances and budget victories through prominent statewide events and action drives, local forums and media work and at-the-table influence.

### DAILY ACCESS TO BREAKING NEWS

surrounding state, local and national developments, funding, and event-based opportunities and timely resources and reports.

### REGIONAL FORUMS AND SPECIAL EVENTS

that bring the issues of the day back home and use local input to help shape state and national developments.

### STATE OF THE ART TECHNICAL ASSISTANCE AND TRAINING

aimed at helping members to knowledgeably stay steps ahead in their efforts to provide recovery and person-centered, culturally competent services that promote health and wellness, employment and asset development and innovation.

### NATIONALLY ACCLAIMED ANNUAL CONFERENCE, EXECUTIVE SEMINAR AND RECOVERY AND REHABILITATION CONFERENCE

that present timely issues of the day and those to come in inspiring, information-packed programs filled with opportunities to connect, celebrate and recharge at discounted prices.



## MEMBERSHIP CATEGORIES

### ORGANIZATIONAL MEMBERSHIPS

are available to all agencies or facilities which offer recovery-centered, community-based mental health services, including rehabilitation and self-help service components of larger community agencies, hospitals or other service organizations. All consumers, staff and board members are recognized as members. Organizational members are eligible for three votes in any NYAPRS election.

### ASSOCIATE ORGANIZATIONAL MEMBERSHIPS

are for organizations which do not directly provide services, such as academic departments, state mental health offices, managed care organizations and advocacy groups interested in learning more about policy, research and the design of service systems for people with psychiatric disabilities. All consumers, staff and board members are recognized as members. Associate organizational members are not voting members of NYAPRS.

### INDIVIDUAL MEMBERSHIPS

are for individual practitioners, researchers, policy-makers and others who are directly involved in the delivery of psychiatric rehabilitation and self-help services, or in publicly funded community-based mental health services in general. *Individual members are eligible for one vote in all NYAPRS elections.*

### ASSOCIATE INDIVIDUAL MEMBERSHIPS

are for consumers, family members and students not working in the delivery or community-based mental health services. *Associate members are not voting members of NYAPRS.*



Join us online today at: [www.nyaprs.org/join-us](http://www.nyaprs.org/join-us)

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